

MID & SMALL CAPS

MERCREDI 29 ET JEUDI 30 JUIN 2022





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### Supporting large organizations in their most critical transformations

Pure player in consulting €470m



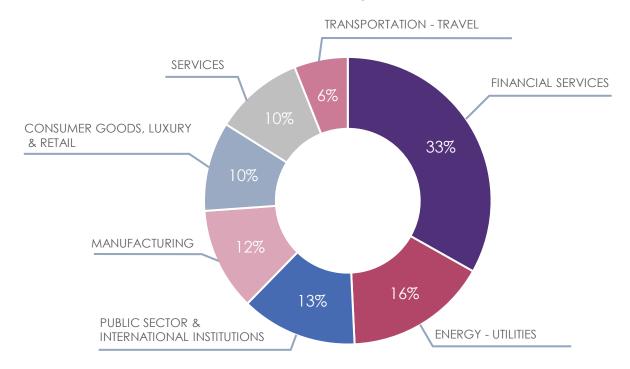


Business Technology Sustainability **Europe US, Asia** 

~4,000 employees



## Distribution of revenue in 2021/22



2021/22 Revenue				
FRANCE	84%			
INTERNATIONAL	16%			

TOP-20 CLIENTS 2021/22	
EDF	6%
TOTALENERGIES	5%
SNCF	5%
SOCIETE GENERALE	5%
LA POSTE	5%
CREDIT AGRICOLE	5%
BNP PARIBAS	4%
AXA	4%
ENGIE	3%
L'OREAL	2%
BPCE	2%
UGAP	2%
SANOFI	2%
STELLANTIS	2%
MINISTRY OF THE ARMED FORCES	2%
ALLIANZ	2%
GROUPAMA	1%
MINISTRY OF THE ECONOMY	1%
SAINT GOBAIN	1%
LEGAL & GENERAL	1%

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### Annual growth of +13% in 2021/22; equivalent to +10% organic growth

Consolidated non-audited data (in €m)	2021/22	2020/21	Change	Change at constant scope <sup>1</sup> and on a constant forex basis
Revenue	470.1	417.6	+13%	+10%

<sup>(1)</sup> Excluding Everest Group consulting consolidated since 5/01/2021, why innovation! consolidated since 11/01/2021, and NewVantage Partners consolidated since 1/01/2022.

- / €470.1m at the end of the 2021/22 fiscal year, exceeding the objective of €462m
  - $\rightarrow$  sustained growth of +13%; equivalent to +10% at constant scope and exchange rates

### Consultant utilization rate of 77% and modest increase in sales prices



## Good recruitment dynamic but staff turnover high

- / 2021/22 recruitment plan targets exceeded
  - > nearly 1,000 gross hires over the fiscal year, exceeding the target which was raised to 900 new starters in December 2021
- / Staff turnover rate of 18% over the fiscal year
  - > against a target of 15%
- / 3,732 employees at March 31, 2022
  - > compared with 3,453 at March 31, 2021
- / Wavestone takes 1<sup>st</sup> place in the *Great Place to Work* ® rankings for France
  - > 1<sup>st</sup> place for companies with over 2,500 employees in France, and 3<sup>rd</sup> place in Luxembourg
  - > 86% of all employees consider Wavestone to be a Great Place To Work®



## Solid EBIT margin of 15.9%

Consolidated data (in €m) Audited data	2021/22 (12 months)	2020/21 (12 months)	Change
Revenue	470.1	417.6	+13%
Purchases consumed	(11.2)	(14.0)	
Personnel costs	(336.0)	(310.2)	
External expenses	(34.4)	(23.7)	
Levies and taxes	(7.7)	(7.2)	
Net allocation for depreciation and provisions	(6.0)	(9.7)	
Other operating income and expenses	0.2	0.5	
EBIT	74.8	53.3	+40%
EBIT margin	15.9%	12.8%	

exceptionally low level due to the savings plan put in place during the Covid-19 crisis

reduction of the footprint of premises as part of the Smartworking@Wavestone project

# Doubling of the group share of net income

Consolidated data (in €m) Audited data	2021/22 (12 months)	2020/21 (12 months)	Change
EBIT	74.8	53.3	+40%
EBIT margin	15.9%	12.8%	
Amortization of client relationships	(1.5)	(1.5)	
Other operating income and expenses	(0.5)	(8.5)	
Operating income	72.8	43.3	+68%
Cost of net financial debt	(0.9)	(1.1)	
Other income and expenses	(0.0)	(1.5)	
Income tax expenses	(20.9)	(15.3)	
Group share of net income	51.0	25.4	+101%
Net margin	10.9%	6.1%	

# Increase in self-financing capacity

Consolidated data (in €m) Audited data	2021/22 (12 months)	2020/21 (12 months)
Self-financing capacity before net financial debt and tax expenses	79.0	67.0
Tax paid	(15.8)	(17.0)
Change in WCR	(6.9)	20.8
Net cash flow from operations	56.3	70.8
Net cash flow from investments	(12.5)	(0.8)
of which fixed asset acquisitions	(0.5)	(0.7)
of which changes in scope	(12.5)	-
Net cash flow from financing operations	(24.0)	(47.2)
of which dividends paid	(4.6)	-
of which sales (acquisitions) of company shares	(2.4)	0.1
of which loans received net of repayments	(8.5)	(38.3)
of which repayments of lease liabilities	(7.6)	(7.8)
Change in cash and cash equivalents	19.9	22.8

# Available cash and cash equivalents of €60.3m at March 31, 2022

Consolidated data (in €m) Audited data	3/31 2022	3/31 2021
Non-current assets of which goodwill including rights to use leased assets	214.9 178.5 14.5	212.6 162.0 21.0
Current assets of which trade receivables  Cash and cash	171.1 147.8 108.3	145.8 125.7 88.0
equivalents TOTAL ASSETS	494.2	446.5

Consolidated data (in €m) Audited data	3/31 2022	3/31 2021
<b>Shareholders' equity</b> of which minority interests	257.0 0.0	206.1
<b>Financial liabilities</b> of which less than one year	47.9 8.1	56.2 8.2
Lease liabilities	18.1	30.3
Non-financial liabilities	171.3	154.0
TOTAL LIABILITIES	494.2	446.5

**Net cash and cash equivalents: €60.3m** 

compared with €31.8m at March 31, 2021

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#### Our commitments on sustainable performance

#### **Our commitments**

- Improve client satisfaction and support clients in sustainable performance
- Promote employee engagement, well-being, and quality-of-life at work
- Act for diversity, and create an inclusive working environment where everyone is free to be themselves, and has the same opportunity to fulfill their potential
- Be a good corporate citizen that behaves ethically and responsibly
- Minimize the impact of our activity on the environment

#### Our contribution to the Sustainable **Development Goals**







































### 2021/22: a year rich in achievements

Re-expression of our CSR ambitions in five commitments

Impact credit – introduction of ESG criteria for the financing of the firm

*Impact* – co-construction with Wavestone teams and stakeholders

Smartworking@Wavestone – a reinvention of ways of working

New awards



HUMPACT •







...but some areas for progress in the coming year

- / client satisfaction and employee retention below our objectives
- / CDP rating not progressing in line with our ambitions



## Assessment 2021/22

	Commitments	Indicators	Results 2021/22	Objectives 2021/22	Results 2020/21
1	Improve client satisfaction and support clients	NPS® 1	× 48	50	54
	in sustainable performance	Number of projects done under the responsible consulting approach	37	25	5
2	Promote employee engagement, well-being,	Employee engagement index	70	69	-
	and quality-of-life at work	Staff turnover rate	18%	15%	11%
3	Act for diversity, and create an inclusive working environment where everyone is free	Proportion of women in management	33%	31.5%	31%
	to be themselves, and has the same opportunity to fulfill their potential	Number of employees with a disability	35	30	29
4	Be a good corporate citizen that behaves	Employees trained in applying the ethical charter	97%	95%	84%
	ethically and responsibly	Workforce time spent on social engagement	1.0%	1.0%	0.8%
5	Minimize the impact of our activity on the environment	Reduction in carbon footprint per employee compared with 2019/20	64%	30%	-

<sup>&</sup>lt;sup>1</sup> NPS ® is a registered trademark of Bain & Company, Inc., Satmetrix Systems, Inc., and Fred Reichheld.

## Our priorities for the coming fiscal year

#### 1. Improvement in client satisfaction

- > increased focus on the quality of client relations
- > actions targeted at several identified weak points

#### 2. Continuation of employee retention measures

- > by emphasizing the quality of execution of our HR activity
- > by capitalizing on the good GPTW results

#### 3. Definition of an aligned trajectory with the Net-Zero Standard SBTi

- > strengthening the firm's contribution to the climate challenge
- commitments for 2025 and 2050 submitted in June to the SBTi



# 2022/23 objectives

	Commitments	Indicators		Objectives 2022/23	Results 2021/22
	Improve client satisfaction and support clients	NPS®		50	48
	in sustainable performance	Number of projects done under the responsible consulting approach		100	37
2	Promote employee engagement, well-being,	Employee engagement index	:	71	70
	and quality-of-life at work	Staff turnover rate		15%	18%
3	Act for diversity, and create an inclusive working environment where everyone is free	Proportion of women in management		33%	33%
	to be themselves, and has the same opportunity to fulfill their potential	Number of employees with a disability		40	35
4	Be a good corporate citizen that behaves			95%	97%
	ethically and responsibly	Workforce time spent on social engagement		1.0%	1.0%
5	Minimize the impact of our activity on the	Reduction in carbon footprint compared with	Scope 1 / 2	-13%	-
	environment	2019/20 (SBTi commitment)	Scope 3 (per employee)	-20%	-

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### *Impact*: Wavestone's strategic plan for 2025

/ Major transformations in response to pressing challenges





Digital



Wavestone, the privileged partner of major companies facing these challenges

/ Three ambitions for the 2025 horizon

€750m

5

5%

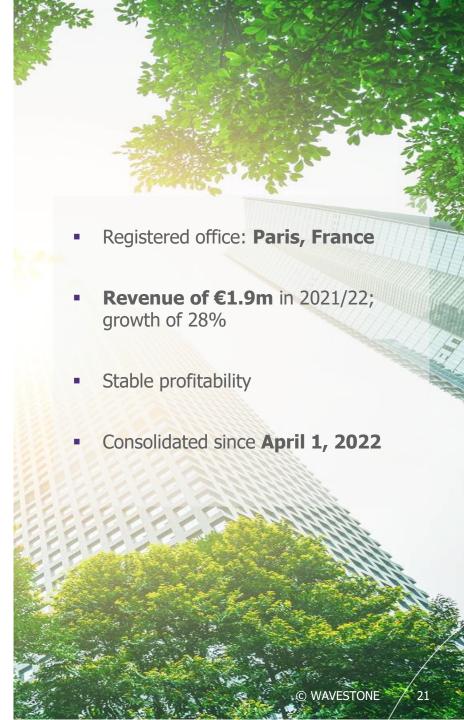
Revenue

5 non-French clients in the TOP 20

Among the 5% of best-performing companies in CSR terms

## Nomadéis, an acquisition fully in line with *Impact*

- / Independent French consulting firm specializing in the environment and social responsibility
  - key player in supporting the energy, environmental, and social responsibility transition of companies and public-sector institutions
  - > 20 years' experience and over 700 projects in 70 countries
- / The backbone of Wavestone's new Sustainability Practice
  - combining of Nomadéis's understanding of the challenges and CSR expertise with Wavestone's skills
  - > become a major player in sustainable development consulting
- / Details of the purchase
  - > acquisition of a 100% stake in Nomadéis
  - > purchase price: €2.8m in enterprise value
  - > financed entirely in cash from Wavestone's own funds



## 2022/23, continued pursuit of growth despite a more complex environment

#### / Continue to implement *Impact*

- > align Wavestone's operational model with the challenges of *Impact*, globalize certain offers, strengthen expertise
- > accelerate external growth in the US and the UK, without ruling out tactical purchases in France

#### / Manage a more pressurized context for salaries

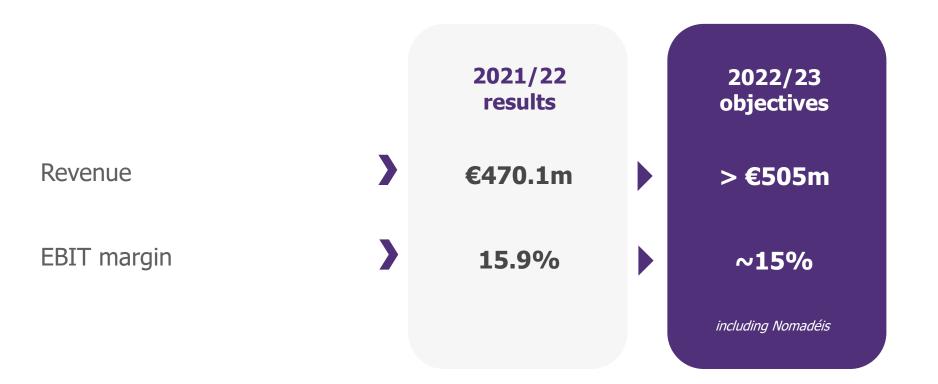
- > adjust the firm's salary policy as soon as required to remain competitive
- > increase sales prices to better manage the sales price/salary ratio

#### / Remain vigilant to the changing economic environment

- > capitalize on the momentum of recent quarters and the high level of the order intake at the start of the fiscal year
- > maintain a sustained level of business development activity to build resilience against a potential slowdown in some sectors

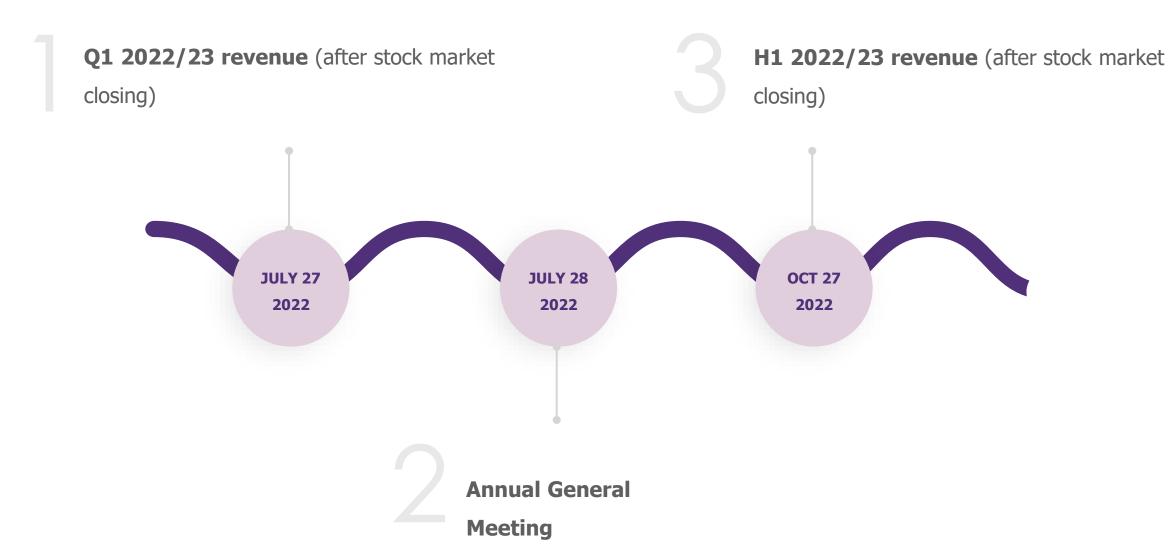


# 2022/23 objectives





## Financial agenda





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